Hyundai Settlement Administrator

PO Box 20830 Fountain Valley, CA 92728

HYUNDAI CLAIM FORM Five Steps to Make a Claim

In re: Hyundai and Kia Engine Litigation II, No. 8:18-cv-02223-JLS-JDE (C.D. Cal.)

You must submit this Claim by **December 7, 2023** (any extension of that date will be posted on the Settlement website), or, for Qualifying Repairs, Qualifying Failures, and/or Qualifying Fires occurring after June 7, 2023, no later than 90 days after the engine repair, failure, or fire occurred. See below at page 2 and HyundaiEngineClassSettlement.com for an explanation of what qualifies.

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In the boxes below, provide both the date and the vehicle's odometer mileage at the time you experienced a Qualifying Failure or Qualifying Fire. To obtain certain Settlement benefits, you must have obtained a Qualifying Repair, as explained in the Class Notice, which refers to (1) any repairs to fix engine hole-in-block scenarios (i.e., the connecting rod punctures a hole in the engine block), (2) engine seizure (unrelated to pre-existing oil consumption issues), or (3) engine compartment fire (see Qualifying Fire). For repairs completed at Hyundai dealerships, Qualifying Repair will also cover work performed to address symptoms associated with connecting rod bearing failure where the vehicle received a diagnosis of (i) abnormal bearing noise in accordance

with Hyundai's inspection protocols, (ii) stall was caused by engine seizure with a failed bearing clearance test, or (iii) P1326 warning light. Even if you did not complete a Qualifying Repair, you may still be entitled to receive some Settlement benefits for a Qualifying Failure or a Qualifying Fire. Qualifying Failure refers to an engine stall or other vehicle incident, caused by engine hole-in-block scenarios or engine seizure. Qualifying Fire refers to an engine compartment fire caused by engine hole-in-block scenarios or engine seizure. An engine failure is not a Qualifying Failure and an engine compartment fire is not a Qualifying Fire if not caused by engine short block manufacturing issues (examples of issues not covered under the Settlement include a fire caused by a collision, electrical, or fuel issues, or a stall caused by a fuel pump, oxygen sensor, timing, or electrical system malfunction). Please visit HyundaiEngineClassSettlement.com to learn more. Check if you experienced a: Qualifying Failure OR Qualifying Fire Odometer Mileage at the time of the Qualifying Failure or Qualifying Fire: Date the Qualifying Failure or Qualifying Fire Occurred: MM DD YYYY [3] REIMBURSEMENT ELECTIONS: Indicate the nature of the reimbursement(s) you are claiming and the total amount of reimbursement you are requesting, and enclose the required documents. NOTE: More than one type of reimbursement may apply to you. I AM REQUESTING REIMBURSEMENT FOR QUALIFYING REPAIRS PERFORMED ON OR BEFORE JUNE 7, 2023 AT AN AUTHORIZED HYUNDAI DEALERSHIP WITHIN 15 YEARS OR 150,000 ODOMETER MILES FROM THE DATE OF THE VEHICLE'S ORIGINAL RETAIL DELIVERY, WHICHEVER OCCURS FIRST. Claims for this benefit must be submitted no later than December 7, 2023. [A] Provide the total amount of Qualifying Repair costs for which you are requesting reimbursement: \$ [B] Provide the following to assist with locating repair order information necessary to process your claim: Hyundai Dealership Name: City: State: Repair Start Date: YYYY DD MM Repair End Date: MM DD

For more information please view the Class Notice, visit <u>HyundaiEngineClassSettlement.com</u>, or call Hyundai's Settlement Administrator toll-free number at (855) 215-4931.

1. Proof of Ownership: A copy of your vehicle title, a copy of your registration card, OR other document(s) showing

document(s) that describe the work performed, the date, and amount paid for the Qualifying Repair(s) you received

2. Proof of Qualifying Repair: Hyundai strongly encourages you to provide copies of the repair invoice or other

[C] Required Documentation:

on or before June 7, 2023;

that you own(ed) or lease(d) the vehicle that was repaired;

- 3. Proof of Payment: A credit card receipt, credit card statement, bank statement, cleared check, receipt from the dealership, **OR** other document(s) showing the amount that you paid for the Qualifying Repair(s). If you had the Qualifying Repair(s) performed at a Hyundai dealership **AND** paid in cash but do not have a cash payment receipt, please provide a valid corresponding final repair order and complete the attestation under penalty of perjury below that you do not have a cash payment receipt from the dealership; and
- 4. <u>Prior Reimbursement:</u> If you previously received <u>any</u> reimbursement in connection with the Qualifying Repair(s), you must provide documentation of this with your Claim (for example, insurance documents or prior campaign reimbursement and/or customer satisfaction payments).

If you are requesting reimbursement for more than one Qualifying Repair, or the Qualifying Repair for which you are seeking reimbursement was performed at more than one Hyundai dealership, please provide the information requested above on a separate sheet of paper and include it with your Claim Form along with the required documentation.

information requested above on a separate sheet of paper and include it with your Claim Form along with the required documentation.
I AM REQUESTING REIMBURSEMENT FOR QUALIFYING REPAIRS PERFORMED ON OR BEFORE JUNE 7, 2023 AT A THIRD-PARTY REPAIR FACILITY (UNRELATED TO HYUNDAI) WITHIN 15 YEARS OR 150,000 ODOMETER MILES FROM THE DATE OF THE VEHICLE'S ORIGINAL RETAIL DELIVERY, WHICHEVER OCCURS FIRST.
Claims for this benefit must be submitted no later than December 7, 2023.
[A] Provide the total amount of Qualifying Repair costs for which you are requesting reimbursement:
\$
[B] Required Documentation:
1. Proof of Ownership: A copy of your vehicle title, a copy of your registration card, OR other document(s) showing that you own(ed) or lease(d) the vehicle that was repaired;
2. Proof of Qualifying Repair: A repair invoice or document(s) generated at or around the time of repair that shows what Qualifying Repair(s) you received, the name and contact information of the business that repaired your vehicle, the amount paid, and the date of the Qualifying Repair(s);
3. Proof of Payment: A credit card receipt, credit card statement, bank statement, cleared check, OR other document(s) showing the amount that you paid for the Qualifying Repair(s) (NOTE: Cash payments for repairs completed at independent repair facilities [unrelated to Hyundai] are not reimbursable); and
4. Prior Reimbursement: If you previously received any reimbursement in connection with the Qualifying Repair(s), you must provide documentation of this with your Claim (for example, insurance paperwork or prior campaign reimbursement and/or customer satisfaction payments).
I AM REQUESTING THE \$150 GOODWILL PAYMENT FOR QUALIFYING REPAIRS THAT WERE PREVIOUSLY DENIED WARRANTY COVERAGE ON OR BEFORE JUNE 7, 2023 BY <u>A HYUNDAI DEALERSHIP</u> WITHIN 15 YEARS OR 150,000 ODOMETER MILES, FROM THE DATE OF THE VEHICLE'S ORIGINAL RETAIL DELIVERY, WHICHEVER OCCURS FIRST, AND HAD TO GET MY VEHICLE REPAIRED ELSEWHERE.
Claims for this benefit must be submitted no later than December 7, 2023.
[A] Provide the name and location of the dealership that denied you the warranty coverage for a Qualifying Repair and the approximate date you were denied the repair:
Hyundai Dealership Name:
City: State:
Denial Date:
MM DD YYYY

Verbal denials that are not documented contemporaneously are insufficient to obtain the \$150 goodwill payment. Hyundai strongly encourages you to provide any repair orders, emails, letters, or other written communications between you and the dealership and/or Hyundai Motor America showing that you were denied warranty coverage for a Qualifying Repair. Hyundai and/or the Hyundai dealer you identify as having denied coverage will also review their records for such documentation.

I AM REQUESTING COMPENSATION FOR OUT-OF-POCKET TRANSPORTATION EXPENSES (e.g., RENTAL CAR, RIDE-SHARE) OF UP TO \$80/DAY (MAXIMUM COMPENSATION) AND/OR TOWING COSTS IN FULL THAT WERE REASONABLY RELATED TO OBTAINING QUALIFYING REPAIRS THAT OCCURRED WITHIN 15 YEARS OR 150,000 ODOMETER MILES, FROM THE DATE OF THE VEHICLE'S ORIGINAL RETAIL DELIVERY, WHICHEVER OCCURS FIRST.

Claims for this benefit must be submitted by December 7, 2023 for a Qualifying Repair occurring on or before June 7, 2023, or, for a Qualifying Repair occurring after June 7, 2023, within 90 days of either the date on which the expenses were incurred or the date the expenses were paid, whichever is later.

- To be eligible for compensation, your expenses must have been incurred within 15 business days before delivery of the vehicle to the dealership or third party repair shop for the Qualifying Repair and within 3 business days after you were notified that your vehicle was ready to be picked up following completion of the Qualifying Repair.
- For purposes of this claim, your transportation expenses may have been more than \$80/day, but the maximum daily compensation under the Settlement is capped at \$80/day.

[A] Provide the following information:

<u>Transportation:</u> Check one or more of the boxes below showing what kind of actual transportation expenses you incurred in relation to the Qualifying Repair and provide the total amount you spent on these transportation expenses for which you are requesting compensation (up to a maximum of \$80/day):

Rental Car	\$			
☐ Ride-Share	\$			
☐ Other Transportation	\$			

<u>Towing:</u> Check the box below if you incurred towing expenses in relation to the Qualifying Repair and provide the total amount you spent on towing for which you are requesting reimbursement:

☐ Towing \$							
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[B] Required Documentation:

- 1. **Proof of Ownership:** A copy of your vehicle title, a copy of your registration card, **OR** other document(s) showing that you own(ed) or lease(d) the vehicle that was repaired;
- 2. <u>Proof of Expense(s) Incurred:</u> A receipt, final rental agreement, or other document(s) showing final expenses paid to a verified business entity (e.g., a rental car, ride-sharing trip(s), or towing service) and date(s) of your purchase(s);
- 3. **Proof of Payment:** A credit card receipt, credit card statement, bank statement, cleared check, **OR** other document(s) showing the amount that you paid for the transportation or towing(s);
- 4. <u>Prior Reimbursement:</u> If you previously received <u>any</u> reimbursement for the transportation or towing, you must provide documentation of this with your Claim (for example, insurance paperwork or prior campaign reimbursement and/or customer satisfaction payments); and
- 5. **Proof of Qualifying Repair:** A repair invoice or document(s) that shows the nature of the corresponding Qualifying Repair(s) you received, the amount paid, the name and contact information of the business that repaired your vehicle, and the date of the Qualifying Repair(s). If the corresponding Qualifying Repair was performed at a Hyundai dealership, Hyundai will attempt to obtain that information to process your claim, but you are strongly encouraged to provide a copy of the supporting repair documents to avoid delays.

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Claims under this benefit r before June 7, 2023, or, for on which the expenses we	a Qualifyi	ng Fail	ure or	Qual	ifying	g Fire oc	currin	g afti	er Ju	ne 7,	2023								e

For more information please view the Class Notice, visit <u>HyundaiEngineClassSettlement.com</u>, or call Hyundai's Settlement Administrator toll-free number at (855) 215-4931.

• If the Qualifying Failure or Qualifying Fire occurred <u>within 150 miles of your home</u> at the time of the event, you can get up to \$125 for out-of-pocket rental car, ride-share, or other transportation expenses incurred on the day of

the Qualifying Failure or Qualifying Fire. You are also eligible for full reimbursement of reasonable towing expenses related to the incident. For purposes of this claim, "your home" shall be the address on your driver's license **OR** other document(s) showing your residential address at the time of the Qualifying Failure or Qualifying Fire.

- Your transportation expenses incurred on the day of the incident may have been more than \$125, but the maximum daily reimbursement under the Settlement is capped at \$125.
- **[A]** Provide the following information:

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[D] Required Documentation:

- 1. **Proof of Ownership:** A copy of your vehicle title, a copy of your registration card, **OR** other document(s) showing that you own(ed) or lease(d) the vehicle that had a Qualifying Failure or Qualifying Fire;
- 2. **Proof of Qualifying Failure/Fire:** A repair facility diagnosis, police report, insurance documents, **OR** other document(s) showing you experienced a Qualifying Failure or Qualifying Fire;
- 3. **Proof of Expense(s) Incurred:** A receipt or other document(s) showing what was purchased (*e.g.*, a rental car, ride-sharing trip(s), or towing service) and date(s) of your purchases(s);
- 4. **Proof of Payment:** A credit card receipt, credit card statement, bank statement, cleared check, **OR** other document(s) showing the amount that you paid for the purchase(s);
- 5. **Prior Reimbursement:** If you previously received **any** reimbursement for the purchase(s), you must provide documentation of this with your Claim (for example, insurance paperwork or prior campaign reimbursement and/or customer satisfaction payments); and
- 6. **Proof of Residence:** A copy of your driver's license **OR** other document(s) showing your residential address at the time of the Qualifying Failure or Qualifying Fire.

I AM REQUESTING REIMBURSEMENT FOR INCIDENTALS AND/OR TOWING BECAUSE I EXPERIENCED A
QUALIFYING FAILURE OR QUALIFYING FIRE THAT OCCURRED MORE THAN 150 MILES FROM MY HOME AND
ALSO WITHIN 15 YEARS OR 150,000 ODOMETER MILES FROM THE DATE OF THE VEHICLE'S ORIGINAL RETAIL
DELIVERY, WHICHEVER OCCURS FIRST.

Claims under this benefit must be submitted by December 7, 2023, for a Qualifying Failure or Qualifying Fire occurring on or before June 7, 2023, or, for a Qualifying Failure or Qualifying Fire occurring after June 7, 2023, within 90 days of either the date on which the expenses were incurred or the date the expenses were paid, whichever is later.

- If the Qualifying Failure or Qualifying Fire occurred more than 150 miles away from your home at the time of the event, you can get up to \$300 for the first day, \$200 for the second day, and \$100 for the third day for out-of-pocket rental car, ride-share, or other transportation costs, lodging, and reasonable meal expenses. You are also eligible for full reimbursement of reasonable towing expenses related to the incident. For purposes of this claim, "your home" shall be the address on your driver's license OR other document(s) showing your residential address at the time of the Qualifying Failure or Qualifying Fire.
- Your incidentals incurred during the first three days of the incident may have been more than \$300/200/100 for each respective day, but the maximum daily reimbursement under the Settlement is capped at either \$300/200/100 for each respective day, as described above.

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[E] Required Documentation:

- 1. **Proof of Ownership:** A copy of your vehicle title, a copy of your registration card, **OR** other document(s) showing that you own(ed) or lease(d) the vehicle that had a Qualifying Failure or Qualifying Fire;
- 2. **Proof of Qualifying Failure/Fire:** A repair facility diagnosis, police report, insurance documents, **OR** other document(s) showing you experienced a Qualifying Failure or Qualifying Fire;
- 3. **Proof of Expense(s) Incurred:** A receipt or other document(s) showing what was purchased (e.g., a rental car, ride-sharing trip(s), towing service, lodging, or meals), and date(s) of your purchases(s);
- 4. **Proof of Payment:** A credit card receipt, credit card statement, bank statement, cleared check, **OR** other document(s) showing the amount that you paid for the purchase(s);
- 5. <u>Prior Reimbursement:</u> If you previously received <u>any</u> reimbursement for the purchase(s), you must provide documentation of this with your Claim (for example, insurance paperwork or prior campaign reimbursement and/or customer satisfaction payments); and
- 6. <u>Proof of Residence:</u> A copy of your driver's license **OR** other document(s) showing your residential address at the time of the Qualifying Failure or Qualifying Fire.

I AM REQUESTING REIMBURSEMENT FOR A CLASS VEHICLE I SOLD OR TRADED IN BEFORE JUNE 7, 2023, AND AFTER THE VEHICLE HAD A QUALIFYING FAILURE OR QUALIFYING FIRE WITHIN 15 YEARS OR 150,000 ODOMETER MILES FROM THE DATE OF THE VEHICLE'S ORIGINAL RETAIL DELIVERY, WHICHEVER OCCURS FIRST, BUT BEFORE
THE RECOMMENDED REPAIR WAS PERFORMED.
Claims for this benefit must be submitted no later than December 7, 2023.
 To qualify for this compensation, you must have sold or traded your Class Vehicle in an arm's length transaction AFTER the Class Vehicle had a Qualifying Failure or Qualifying Fire BUT BEFORE it was repaired.
 Compensation is based on the baseline Black Book value (i.e., wholesale used vehicle value) of the Class Vehicle at the time of sale or trade-in minus any actual value received. If the actual amount received from the sale or trade-ir exceeds the baseline Black Book value, no reimbursement or goodwill will be provided.
• In addition to reimbursement for the vehicle, you are eligible to receive an additional \$150 goodwill payment.
[A] Provide the following information:
Date of Sale/Trade-In: MM DD YYYY
Odometer Mileage at the time of Sale/Trade-In:
State where Sale/Trade-In occurred:
Total Sale or Trade-In Amount you received \$ for your vehicle:
[B] Required Documentation:
Proof of Ownership: A copy of your vehicle title, a copy of your registration card, OR other document(s) showing that you own(ed) or lease(d) the vehicle that you then sold or traded in;
2. Proof of Qualifying Failure/Fire: A repair facility diagnosis, police report, insurance documents, OR other document(s) showing you experienced a Qualifying Failure or Qualifying Fire;
3. Proof of Sale: A bill of sale, purchase agreement, OR paperwork showing what you received for your vehicle as a sale or trade-in and the mileage; and
4. Prior Reimbursement: If you previously received any reimbursement in connection with your Qualifying Failure or Qualifying Fire, you must provide documentation of this with your Claim (for example, insurance paperwork or prior campaign reimbursement and/or customer satisfaction payments).
I AM REQUESTING REIMBURSEMENT FOR A CLASS VEHICLE THAT EXPERIENCED A QUALIFYING FIRE RESULTING IN THE LOSS OF MY VEHICLE THAT OCCURRED WITHIN 15 YEARS OR 150,000 ODOMETER MILES FROM THE DATE OF THE VEHICLE'S ORIGINAL RETAIL DELIVERY, WHICHEVER OCCURS FIRST.
Claims under this benefit must be submitted by December 7, 2023 for a Qualifying Fire occurring on or before June 7, 2023, or, for a Qualifying Fire occurring after June 7, 2023, within 90 days of the Qualifying Fire.
 Compensation is based on the maximum Black Book value (i.e., private party/very good) of the Class Vehicle at the time of loss minus any actual value received. If the actual amount received from the sale or trade-in exceeds the maximum Black Book value, no reimbursement or goodwill will be provided.
• In addition to reimbursement for the vehicle, you are eligible to receive an additional \$150 goodwill payment.
[A] Provide the following information:
Date of Qualifying Fire: MM DD YYYY
Odometer Mileage at the time of Qualifying Fire:
State where Qualifying Fire occurred:

Total Amount received for your vehicle as a result of

	Qualifying Fire (insurance payment, sale to salvage yard, etc.):
[B]	Required Documentation:
	1. Proof of Ownership: A copy of your vehicle title, a copy of your registration card, OR other document(s) showing that you own(ed) or lease(d) the vehicle that experienced a Qualifying Fire;
	2. Proof of Qualifying Fire: A repair facility diagnosis, police report, insurance documents, OR other document(s) showing you experienced a Qualifying Fire; and
	3. <u>Prior Reimbursement:</u> If you previously received <u>any</u> reimbursement or value in connection with your Qualifying Fire, you must provide documentation of this with your Claim (for example, insurance paperwork or prior campaign reimbursement and/or customer satisfaction payments).
AF	FER JUNE 7, 2023, I (1) LOST FAITH IN MY VEHICLE AS A RESULT OF THIS SETTLEMENT; (2) EXPERIENCED A
	ALIFYING FAILURE OR QUALIFYING FIRE WITHIN 15 YEARS OR 150,000 ODOMETER MILES, FROM THE DATE
	ORIGINAL RETAIL DELIVERY, WHICHEVER OCCURS FIRST; (3) SOLD MY VEHICLE; AND (4) THEN PURCHASED
	EPLACEMENT HYUNDAI VEHICLE FROM AN AUTHORIZED HYUNDAI DEALERSHIP.
bef	ims under this benefit must be submitted by December 7, 2023, for a Qualifying Failure or Qualifying Fire occurring on or ore June 7, 2023, or, for a Qualifying Failure or Qualifying Fire occurring after June 7, 2023, within 90 days of the Qualifying ure or Qualifying Fire.
	• To qualify for this compensation, after June 7, 2023, you must have (1) lost faith in the vehicle; (2) experienced a Qualifying Failure or Qualifying Fire within 15 years or 150,000 odometer miles from date of original retail delivery; (3) sold your vehicle in an arm's length transaction; AND (4) purchased a replacement Hyundai vehicle from an authorized Hyundai dealership.
	 If you choose this option, you are eligible for a rebate which shall be calculated as the actual loss by comparing sales documentation to the maximum Black Book value (i.e., private party/very good) of your vehicle at the time of the Knock Sensor Detection System campaign launch for up to the following amounts: a. For model year 2010, 2011, and 2012 Class Vehicles: \$2,500 b. For model year 2013 and 2014 Class Vehicles: \$2,000 c. For model year 2015 and 2016 Class Vehicles: \$1,500 d. For model year 2017, 2018, 2019, 2020, and 2021 Class Vehicles: \$1,000
[A]	Provide the following information:
	Date of Sale/Trade-In: MM DD YYYY
	Odometer Mileage at the time of Sale/Trade-In:
	State where Sale/Trade-In occurred:
	Total Sale or Trade-In Amount you received \$ for your vehicle:
[B]	Provide the VIN of the Hyundai vehicle you bought from a Hyundai dealership to replace your vehicle that experienced a Qualifying Failure or Qualifying Fire:
	Replacement Hyundai Vehicle VIN:
[C]	Required Documentation: 1. Proof of Ownership: A copy of your vehicle title, a copy of your registration card. OR other document(s) showing

For more information please view the Class Notice, visit <u>HyundaiEngineClassSettlement.com</u>, or call Hyundai's Settlement Administrator toll-free number at (855) 215-4931.

2. Proof of Qualifying Failure/Fire: A repair facility diagnosis, police report, insurance documents, **OR** other

that you own(ed) or lease(d) the vehicle that you then sold or traded in;

document(s) showing you experienced a Qualifying Failure or Qualifying Fire;

- 3. Proof of Sale: Paperwork showing what you received for your vehicle as a sale or trade-in; and
- 4. **Proof of Replacement:** Sales documents showing you purchased a replacement Hyundai vehicle from an authorized Hyundai dealership.

[4] SIGN AND DATE

The information on this form is true and correct to the best of my knowledge. I agree to participate in the Settlement. I authorize any dealership that serviced my vehicle to release records to Hyundai as needed to assist in the payment of my Claim. To the extent I am seeking the following Settlement relief:

- Reimbursement for an authorized Hyundai dealership repair, and I do not have a receipt or other documentation for the corresponding **cash** payment. I attest under penalty of perjury that I paid for the repair in **cash**, and I do not have a receipt or documentation for the **cash** payment. Cash payments for repairs completed at independent repair facilities (unrelated to Hyundai) are not reimbursable.
- If seeking participation in the rebate program, I attest under penalty of perjury that I have lost faith in my vehicle.
- If seeking participation in the inconvenience-due-to-repairs program, I attest under penalty of perjury that I felt inconvenienced.

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Signature:	Date:			-			-			
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[5] HOW TO SUBMIT:

Email the completed form and the required documentation to hma-e2@autosolutionteam.com or mail it to Hyundai's Settlement Administrator, PO Box 20830, Fountain Valley, CA 92728. For faster servicing, you may also complete and submit a Claim Form online at https://example.com/hyundaiEngineClassSettlement.com. It is highly recommended that you maintain a copy of the completed Claim Form and a copy of any supporting documentation for your own records.

Please **DO NOT** send Claim Forms to Class Counsel or the Court.